

## Programmed to succeed: ECO!Manager – the software for facilities management.



# Know what's happening: ECO!Manager.

For complex tasks and activities in the service sector, cutting-edge organisation is a decisive success factor. Building cleaning, security, facilities management, caretaking services, machine management and maintenance services are dependent on reliable and relevant acquisition, storage and processing of all relevant data.



ECO!Manager gives managers a full overview of planned, current and completed activities, any time and anywhere. Including retrieval of the current status of costs, times and execution efficiency: performance summaries for staff and machines, cost overview with statistics for time, utilisation and working hours,

and linking to payroll accounting. Plus seamless inventory acquisition, status documentation and inspection schedules for the machine park. All quotation and order management activities can also be networked directly with public-sector or private-sector clients. ECO!Manager is compatible with all standard interfaces.

# Programmed to succeed: ECO!Manager.

Kärcher ECO!Manager software optimises all documentation and information processes in facilities management. Acquire, manage and monitor facilities, rooms, equipment and services. Continuously, any time and anywhere. The application spectrum of ECO!Manager extends from facilities management tasks to customer complaint processing, and from working hours documentation to complete machine management and maintenance logging.



## Optimise facilities management processes. ECO!Manager can do it – and much more.

- Complete facilities can be registered independently in the system, including building, floor and room data.
- Working time registration.
- Reconciliation of estimates and real hourly rates.
- Give clients access to the ECO!Manager QA system to create trust.
- Consistent, state-of-the-art integration into the internet. Facilities can be monitored on the go from anywhere.
- Depending on the desired documentation depth, facilities managers can record completed checks and received complaints classified by building, floor or room. The data in the system can be evaluated at the push of a button.
- After data transfer, damage can be reported automatically to the facilities management by e-mail.
- Reasons for complaint can be freely defined.
- Optimal machine management.
- Maintenance objects can be freely created.
- Conditions of maintenance objects can be documented conveniently and traced back over time.
- Freely definable maintenance schedules and responsible persons, from daily visual inspection to periodic maintenance by external technicians.
- Statutory maintenance requirements for maintenance objects are reliably documented. This facilitates reliable adherence to maintenance schedules. All processes can easily be coordinated over the internet.

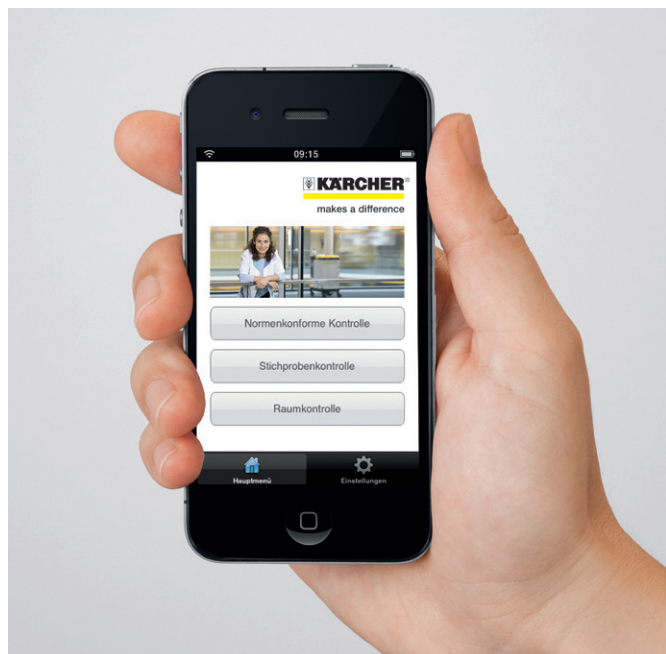
**Become a Kärcher ECO!Cleaning/Manager partner**

[www.ecocleaning.net](http://www.ecocleaning.net)

[www.ecomanager.net](http://www.ecomanager.net)

# Online overview: the ECO!Manager app.

The innovative web application for all cleaning service providers – worldwide! The Kärcher ECO!Manager app is a pioneering tool for QA inspections any time, anywhere. All relevant data is recorded in compliance with standards directly on site using barcodes and automatically transferred online.



## Grasp the competitive advantage.

The Kärcher ECO!Manager app enables total transparency for inspections and ensures that all data for facilities and completed activities is up to date. This barcode-based web application enhances customer support and customer loyalty by providing constantly up-to-date information and shorter response times, so that cleaning professionals can grasp the key to success and take it with them everywhere.

## Everything under control.

### With the Kärcher ECO!Manager app:

Quality inspections can be documented and evaluated in compliance with EN 13549. Internal inspections and spot checks as well as external quality inspections can be recorded, in cooperation with the client if desired, based on standardised specifications for user groups, quality levels, test areas and complaints, using scanners and barcodes or an iPhone app. All results are available to every authorised user online. Always up to date, any time and anywhere.

- Standard-compliant QA inspections.
- All QA inspections at any time, anywhere.
- Relevant data recorded on site.
- Automatic transfer of all acquired data.
- Boundless mobility.

The Kärcher ECO!Manager app delivers the data and is already available in six languages: Dutch, English, French, German, Greek and Italian.

# The right program for every job with ECO!Manager modules.

The modular structure of the ECO!Manager software allows it to adapt perfectly to the structural needs of users, clients and areas of use. Specific modules corresponding to the typical task profile of every type of task are available for every activity area. Developed on the basis of Kärcher's decades of experience and the practical expertise of service providers in various areas.



## 1 ECO!Manager Standard

- Building data: name, location, number of floors, area in m<sup>2</sup>.
- Client data: name, e-mail address, phone number, etc.
- Employee data entry: name, staff number, phone number, etc.
- Standard time registration: arrival and departure.
- QA checks standard.
- Complaint management standard.

## 2 ECO!Manager Premium

- All functions of the Standard module.
- Facility manager activities.
- Room allocation planning for cleaning staff.
- Detailed working times.
- Detailed special cleaning.
- Damage reporting using barcodes.
- Cleaning intervals: target/actual with cockpit display.
- Display of cleaned and uncleaned rooms.
- Quotation management.
- Machine management: identification, current location, status, inspection dates, summary of service and repair costs.

## 3 ECO!Manager Security

- Route planning.
- Documentation using route waypoints (separate barcodes) or room barcodes:
  - Presence times
  - Route waypoint scan data (date, time and location)
  - Special events
- Display of incomplete routes.

## 4 ECO!Manager Property

- Caretaker service.
- Activity definition and planning.
- Barcode chart printout.
- Recording completed tasks: time, place and person.
- Complaints.

## 5 ECO!Manager Public Services

- Compatible with standard interfaces, such as payroll accounting software.
- Comprehensive project planning and monitoring: input, process, output.
- Automatic order dispatching to the responsible office.
- Go-ahead on the job site after order confirmation.

## 6 ECO!Manager Technical Maintenance

- Creating and managing maintenance objects.
- Site documentation down to the room level.
- Maintenance activities: overview, schedule, tasks, execution, history, current status.

## 7 ECO!Manager Quality (EN 13549)

- Standard-compliant QA inspections.
- Use groups, quality level, test areas, complaints.
- Internal and external checks.
- Web & app-based for place and time independence.
- On-site data acquisition using barcodes or app.
- Automatic data transfer.
- Documentation and evaluation.

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