

Are you a true Kärcher type?

When things get tough,
I don't stay around

I approach every new task
with a sense of responsibility



The difference is you. Because exceptional solutions require exceptional people. We are looking for committed and self-motivated support for our Service department, based at our Banbury UK offices.

Service Desk Administrator

Kärcher (U.K.) Ltd are looking for a **Service Desk Administrator** who has the motivation and focus to provide first-class support to both our customers and field service engineers. You will be able to demonstrate, through previous experience, your resilience and ability to work under pressure, within a demanding environment. You will be a confident individual with excellent communication skills and strong customer centric values. Your passion and attention to detail will be a strong driver in your work.

The **Service Desk Administrator** will be expected to show high levels of professionalism and be able to approach their work in a methodical manner. The key areas of responsibility for this role will be to answer incoming calls from customers and field service engineers, log service call requests and schedule work for the service engineers. Strong keyboard skills are essential with a good knowledge of Microsoft Outlook. Previous experience of CRM would be advantageous, although training will be provided.

We are looking for an enthusiastic and reliable individual, who will make a positive contribution to our team environment and the performance of Kärcher (U.K.) Ltd. We are able to offer a competitive benefits package, career development and the Company will be relocating to brand new, purpose-built premises during 2016, within Banbury.

This is a full-time position, Monday to Friday – 0830 hrs – 1700 hrs

Please send your application, to include a CV and a covering letter, to recruitment@karcher.co.uk for the attention of **Jo Wheeler, HR Advisor** or call 01295 752162 for further details.



makes a difference